



# **Performance Dashboard**

# Safer City Partnership Strategic Plan 2017-18

Version 1.1	September 2018
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## **Safer City Partnership Priorities**

SCP Priorities agreed for 2017-18	Traffic Light Colour	Trend
1. Support the Counter Terrorism strategy through delivery of the Prevent strategy	GREEN	•
2. Violence against the person		•
3. Acquisitive crime	GREEN	•
4. Night time economy crime and nuisance	GREEN	•
5. Anti-social behaviour	GREEN	•
6. Areas requiring additional research and attention	GREEN	•

# Safer City Partnership Priorities Key Performance Activities (KPA)

KPA 1: SCP Key Performance Activities for Prevent	Traffic Light Colour	Trend
Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely	_	
support our communities		
1.1.1a. Engaging and supporting the City of London Corporation staff to deliver the Prevent duty	GREEN	•
1.1.1b. Engaging with our residential community	GREEN	•
1.1.1c. Engage the Business Community in helping us deliver Prevent	AMBER	•

KPA 2: SCP Key Performance Activities for Violence Against the person	Traffic Light Colour	Trend
Objective; To protect those who work or visit the City from crimes of violence		
2.1.1a. Improve our understanding of the nature of violent crime within the City by undertaking research and using all	GREEN	<b>→</b>
available data. This will support evidence based and targeted responses		
2.1.1b. Increase understanding of the issues around domestic abuse and how to access help and support	GREEN	<b>→</b>
2.1.1c. Train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse	AMBER	<b>→</b>
2.1.1d. Support Pan-London action to reduce knife crime and response to acid attacks	GREEN	<b>→</b>
<b>2.1.1.e.</b> Engage with those living and working in the City to raise awareness of abusive behaviour and promote the	GREEN	•
range of services available to support victims		
2.1.1.f. Strengthen understanding and responses to domestic abuse and sexual violence	AMBER	•

KPA 3: Acquisitive Crime	Traffic Light Colour	Trend
Objective we will work to protect our residents, workers, businesses and visitors from theft and fraud.		
3.1.1a. Protect our residents, City workers and businesses from on-line fraud	GREEN	<b>→</b>
<b>3.1.1b.</b> Helping protect the City of London's reputation as the world's leading financial centre from the impact of	GREEN	<b>→</b>
acquisitive crime		
<b>3.1.1c.</b> Utilise various events and forums to provide guidance on how to prevent acquisitive crime from taking place	GREEN	<b>→</b>
3.1.1d. Help promote the City as a safe place to cycle	GREEN	<b>→</b>
3.1.1e. Work to reduce the theft of motorcycles and scooters	GREEN	<b>→</b>
3.1.1f. Raising awareness of associated risks of cyber enabled crime through City of London police	GREEN	<b>→</b>
3.1.1g. Reduce acquisitive crime within the night time economy over Christmas and other peak periods	GREEN	•

KPA 4: Night time economy crime and nuisance Objective; To ensure the City remains a safe place to socialise	Traffic Light Colour	Trend
<b>4.1.1a.</b> Work to understand the nature and scope of the City's night time economy and its associated problems.	AMBER	•
<b>4.1.1b.</b> Promote the Safety Thirst Scheme to more premises to maximise its potential as a vehicle to promote community safety.	GREEN	•
<b>4.1.1c.</b> Develop new approach to address problems associated with our night time economy during periods of peak demand	GREEN	<b>→</b>

KPA 5: Anti-Social Behaviour	Traffic Light Colour	Trend
Objective; Respond effectively to behaviour that makes the City a less pleasant place	_	
<b>5.1.1a.</b> Improve the management of ASB with greater emphasis of the impact of individuals on communities and	GREEN	<b>+</b>
reduce risk and harm		
<b>5.1.1b.</b> Ensure injunctions and other enforcement powers are used in appropriate cases	GREEN	•
<b>5.1.1c.</b> Engage with our communities to raise awareness of services available and the legal obligations of different	GREEN	•
partners tackling ASB		
<b>5.1.1d.</b> Provide training on new and existing legislation and trends to all relevant staff and partners	GREEN	•

KPA 6: Areas requiring additional research and attention identified by the Partnership Rationale; likely developing areas of risk and harm, evolving areas of crime, threat related horizon scanning.	Traffic Light Colour	Trend
<b>6.1.1a.</b> Suicide prevention	GREEN	•
6.1.1b. Violence against Women and Girls (VAWG)	GREEN	•
6.1.1c. Sexual abuse and child sexual exploitation	GREEN	•
<b>6.1.1d.</b> Cyber-crime and Fraud (particularly vulnerable groups and the elderly)	GREEN	•
<b>6.1.1e.</b> Hate Crime	GREEN	•
6.1.1f. Offender management	AMBER	•
6.1.1g. Anti-social behaviour-Comprehensive profile	AMBER	•

# **KPA's in focus September 2018;**

KPA 1: SCP Key Performance Activities for Prevent Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities	
TARGET	1.1.1a. Engaging and supporting the City of London Corporation staff to deliver the Prevent duty
TARGET OWNER	Prevent Coordinator
AIM/RATIONALE	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give 'due regard to the need to prevent people being drawn into terrorism'
TRAFFIC LIGHT CRITERIA	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started
TRAFFIC LIGHT	GREEN CONTROL OF THE
CURRENT POSITION	

The Safer City Partnership has a Prevent Strategy, the priorities are;

- 1. promoting understanding of the risks associated with radicalisation
- 2. ensuring that staff understand the risk and know how to deal with concerns
- 3. communicate and promote the value of Prevent to our communities
- 4. support our resident and business communities in relation to Prevent.
- Following a meeting with the new CoL Head of Security it was agreed to give Prevent awareness to all of the CoL Security staff. This will be delivered via the e-learning portal plus face to face awareness sessions for the supervisors. Some dates have been sent and nominees are awaited.
- Awareness sessions x3 have been delivered to the City of London Apprentices and a date have been agreed for the next intake late September.
- Awareness sessions x2 and 1x full WRAP training session was delivered to new police recruits/transferees and CoL new joiners as part of their induction day.
- A full WRAP training session was delivered to managers at BT Headquarters in Newgate Street.
- We await dates to deliver a session at The Barbican for their staff, following a recent meeting.
- The e-learning Prevent training module is confirmed as being made mandatory for all staff.

KPA 1: SCP Key Performance Activities for Prevent Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities		
TARGET	1.1.1b. Engaging with our residential community	
TARGET OWNER	Prevent coordinator	
AIM/RATIONALE	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give 'due regard to the need to prevent people being drawn into terrorism'	
TRAFFIC LIGHT CRITERIA	GREEN. Work being delivered and/or ongoing AMBER. Work scoped identified and planned RED. Not yet started	
TRAFFIC LIGHT GREEN		
CURRENT POSITION		

- Confirmed for 5 November a 'City Prevent working-lunch seminar'. 'SAFE' Project (part of Tell Mama Charity) representatives met with the Prevent officers mid-August. This will highlight support for families affected by extremism and use a real case study 'My son the Jihadi'.
- The Muslim Women's Group Mansell Street meetings are regularly attended by the CoLP Prevent officer.
- E-mail circulation lists for 'Prevent for Education' a 'Prevent for Business' and 'CoLC Prevent Departmental leads' were utilised to share information and send reassurance following the 'Punish a Muslim' letters. This was well received. This information was also shared with the London Prevent network that connects to all London Boroughs.
- City Prevent officers delivered 4x street Prevent info stands, locations included St Pauls, Paternoster, Aldgate and Liverpool St.
- The Police Prevent officers received formal 'Prevent first contact' training with the Met Police in August.
- UK Counter Terrorism Policing HQ are presently visiting Prevent teams across the UK looking at working practices. They visited the City on 7 August for a preliminary discussion and a summary report is positive. Areas of concern relate to resilience due to a team of 3.

### **KPA 1: SCP Key Performance Activities for Prevent**

Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities

TARGET	1.1.1c. Engage the Business Community in helping us deliver prevent
TARGET OWNER	Prevent coordinator
AIM/RATIONALE	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give 'due regard to the need to prevent people being drawn into terrorism'
TRAFFIC LIGHT CRITERIA	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started
TRAFFIC LIGHT	AMBER

### **CURRENT POSITION**

- 'Prevent Community engagement and information stands' raising awareness of Prevent across the City continue, with Police and CoL staff. Venues include Sainsburys HQ, St Bart's Hospital, One New Change plus some public areas including St Pauls, i. We estimate we have spoken face-to-face with over 2,000 people over the last 6 months, since the initiative started.
- WRAP training was delivered to the academy of Jewellery makers management team in Holborn.
- WRAP training was delivered to staff at DG College, Jewry St EC3.
- Prevent Awareness session was delivered to Bright Horizons pre-school staff Bridgewater Square EC2.
- WRAP training was delivered to the staff of a CoL Business University.
- Prevent awareness sessions x2 are planned for Skanska offices Jewry St in October.
- The 'Prevent for Business' self-delivery product was reviewed in July and has not been effective when launched by 'Prevent predecessors' a year ago. The review identified the product was too complex to use and mirrored the formal Home Office WRAP product too closely, which requires training experience to deliver properly. As a result of discussions with business 'pilot' users this product will be revised and made into an e-learning module in concise format. This will allow statistical monitoring and meets existing 'e-learning product licensing' requirements.

KPA 2: SCP Key Performance Activities for Violence Against the person Objective; To protect those who work or visit the City from crimes of violence	
TARGET	<ul> <li>2.1.1a. Improve our understanding of the nature of violent crime within the City by undertaking research and using all available data. This will support evidence based and targeted responses</li> <li>2.1.1b. Increase understanding of the issues around domestic abuse and how to access help and support</li> <li>2.1.1c. Train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse</li> <li>2.1.1d. Support Pan-London action to reduce knife crime and response to acid attacks</li> <li>2.1.1e. Engage with those living and working in the City to raise awareness of abusive behaviour and promote the range of services available to support victims</li> <li>2.1.1f. Strengthen understanding and responses to domestic abuse and sexual violence</li> </ul>
TARGET OWNER	Community Safety Team, DCCCS
AIM/RATIONALE	To address the priorities in the CoL Safer City Partnership Strategic Plan.
TRAFFIC LIGHT CRITERIA	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started
TRAFFIC LIGHT	GREEN CONTROL OF THE
CURRENT POSITION	

- The CoL CST produce a guide to available DA and SV services in London, which is available via both Police and CoLC websites.
- The CoL commissioned Vulnerable Victims Advocate (VVA) has been operating drop-in centres on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of each month since May, in Shoe Lane library, to offer and promote the services available.
- The Domestic Abuse profile is a standing agenda item on the City Domestic Abuse and Sexual Violence Forum, which met on 10 September. The profile is undergoing a review and 'slimming-down' process.
- The CoL MARAC meetings are scheduled monthly. In the reporting period 4 cases were referred out to other Boroughs and one case was heard for the City.
- 2.1.1c. and 2.1.1f. The CST checked the availability of DA&SV training/awareness material available to CoL staff working on estates outside of the City boundary. As a result, at the May DA&SV Forum it was agreed that face to face training sessions will be delivered via the CoL Vulnerable Victims Advocate and an experienced member of the CoL Housing team.
- The new dedicated DA coordinator post has been advertised and closed on 12 September, interviews TBC. This will provide focus on 2.1.1c & 2.1.1f.

KPA 3: SCP Key Performance Activities for Acquisitive Crime Objective; we will work to protect our residents, workers, businesses and visitors from theft and fraud.		
TARGET	<ul> <li>3.1.1a. Protect our residents, City workers and businesses from on-line fraud</li> <li>3.1.1b. Helping protect the CoL's reputation as the world's leading financial centre from the impact of acquisitive crime</li> <li>3.1.1c. Utilise various events and forums to provide guidance on how to prevent acquisitive crime from taking place</li> <li>3.1.1d. Help promote the City as a safe place to cycle</li> <li>3.1.1e. Work to reduce the theft of motorcycles and scooters</li> <li>3.1.1f. Raising awareness of associated risks of cyber enabled crime through City of London police</li> <li>3.1.1g. Reduce acquisitive crime within the night time economy over Christmas and other peak periods</li> </ul>	
TARGET OWNER	Police, CST, Licensing teams.	
AIM/RATIONALE	To address the priorities in the CoL Safer City Partnership Strategic Plan.	
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TRAFFIC LIGHT	GREEN CONTROL OF THE	
CURRENT POSITION		

- Investment Fraud. Op Broadway continues across London via Op Offspring.
- The scoping of physical 'ground anchors' installation is progressing. A trial is proposed as part of the CoL transport strategy. This strategy will be published in draft in November. The process could be accelerated if funding for a trial is put forward.
- The CoL Road Safety Team have been working on the implementation of the 'Quiet Ways' cycling project, which focusses on publicising and using alternative cycle routes in the City.
- **Update on Cyber Griffin:** Cyber Griffin is a Police led initiative focused on working with the community to improve their ability to protect themselves from cyber-crime. Comprising three services: Baseline Briefings are a monthly open briefing focused on teaching attendees' key cyber defender skills, secondly, Incident Response Exercises are offered in three variants which focus on cyber response planning, knowledge building and decision making respectively, thirdly, an advisory group of practicing cyber security professionals has been created who can be engaged by the community for free and impartial advice.
- Cyber Griffin has received Corporation funding for: Five additional DC/PC's as well as specialist training required to equip them for their roles as Cyber Security Advisors (CSAs), funding for the Global Cyber Alliance (GCA) in order that they further develop technical solutions to keep the City safe from cyber-attack and funding to complete a joint research project with Bristol University into the weakness behind cyber incident response and how to improve these skills in our community.
- **CoLP update**; A Patrol Strategy has been launched which focuses on Violent Crime/Acquisitive Crime/Public Order/Road Safety and is administered during a joint agency teleconference three times a day. This ensures any change in crime trends or urgent issues are dealt with and resourced get the right people at the right location to deal with offenders and offences in line with current intelligence.
- Acquisitive Crime; Crime Squad enhanced numbers and now dealing with all acquisitive crime. This has allowed a more focused view on offences / offenders with increased engagement with stakeholders. Deployments developed over two-week cycle and updated via by weekly

- intelligence document.
- Violent Crime; A Violent Crime Task Force (VCTF) has been launched which covers the NTE. This is a partnership approach between CoLP, MPS and BTP. CoLP are presently in discussion with the London Ambulance Service exploring increased medic cover in the City. The VCTF operates Thursday / Friday and Saturdays.
- CoLP are now operating a mobile police station at NTE hotspots. This adds to the visible police presence and deterrent but also encourages reporting of incidents and increases public engagement.

### **KPA 4: SCP Key Performance Activities for Night Time Economy crime and nuisance**

Objective; To ensure the City remains a safe place to socialise

TARGET	<ul> <li>4.1.1a. Work to understand the nature and scope of the City's night time economy and its associated problems.</li> <li>4.1.1b. Promote the Safety Thirst Scheme to more premises to maximise its potential as a vehicle to promote community safety.</li> <li>4.1.1c. Develop new approach to address problems associated with our night time economy during periods of peak demand</li> </ul>
TARGET OWNER	Police, CST, Licensing teams.
AIM/RATIONALE	To address the priorities in the CoL Safer City Partnership Strategic Plan.
TRAFFIC LIGHT CRITERIA	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started
TRAFFIC LIGHT	AMBER
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### **CURRENT POSITION**

- Work to develop a problem profile of drug use in the City of London has progressed well. The Drugs Profile has been completed by the analysts and a Risk Reduction Strategy based on the findings has been created, including input from the relevant agencies. Both were presented to the Police Head of Intelligence and members of the senior leadership team. This was presented at a Force Tactical tasking and co-ordination meeting on 16 August. Support and resources are being sought to take it forward with the intention to gather together the agencies which will include the Corporation, SCP, WDP and CPA in order to discuss, finalise and start implementing the Risk Reduction Strategy.
- Late Night Levy- A study of the City's Night Time Economy is being scoped to better understand its profile and inform Late Night Levy spend.

KPA 5: SCP Key Performance Activities for Anti-Social Behaviour		
Objective; Respond effectively to behaviour that makes the City a less pleasant place		
TARGET	<b>5.1.1a.</b> Improve the management of ASB with greater emphasis of the impact of individuals on communities and reduce risk and	
	harm	
	<b>5.1.1b.</b> Ensure injunctions and other enforcement powers are used in appropriate cases	
	<b>5.1.1c.</b> Engage with our communities to raise awareness of services available and the legal obligations of different partners	
	tackling ASB	
	<b>5.1.1d.</b> provide training on new and existing legislation and trends to all relevant staff and partners	
TARGET OWNER	CST, Housing, Police, Licensing teams, Outreach Services, One Safe City project.	
AIM/RATIONALE	To address the priorities in the CoL Safer City Partnership Strategic Plan.	
TRAFFIC LIGHT	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started	
CRITERIA	GREEN. Work being delivered and/or origoning. AMBER. Work scoped, identified and planned. REB. Not yet started	
TRAFFIC LIGHT	GREEN	
CURRENT POSITION		

- The CST has acquired a system that can be used by all partners to manage ASB, in which we can manage risk and share information. This system will be used by the City police and some corporation teams to start with, this is in a voluntary basis but will help us improve the way ASB is manage in the City.
- The CST and the legal team are looking into how our solicitors can support better the teams that deal with enforcement and tools and powers such injunctions.
- Work to develop a Corporate ASB Strategy is under way.
- Work on 'place-based responses' has started to improve locations which have an environmental impact on the community, for example the environment at Goodman's Yard and Aldgate Subways in particular.
- Operation Luscombe started 3 months ago and is ongoing to work for the police in partnership with St Mungo's, WDP and others in the corporation when needed to tackle ASB in the streets and public places.
- Community safety team update. The 'City Community MARAC' enables a multi-agency safeguard capability. The process is still evolving, and recent meetings have highlighted the need for partners to engage further in data gathering and share accordingly to determine joint solutions.
- Training regarding injunction and enforcement powers has been provided to all partners of the SCP.
- The CST have given briefings at 'The Green Box' facility on Mansell street the 50+ groups, in partnership with Toynbee Hall.

KPA 6: Areas requiring additional research and attention identified by the Partnership		
Rationale; likely developing areas of risk and harm, evolving areas of crime, threat related horizon scanning		
TARGET	<ul> <li>6.1.1a. Suicide prevention</li> <li>6.1.1b. Violence against Women and Girls (VAWG)</li> <li>6.1.1c. Sexual abuse and child sexual exploitation</li> <li>6.1.1d. Cyber-crime and Fraud (particularly vulnerable groups and the elderly)</li> <li>6.1.1e. Hate Crime</li> <li>6.1.1f. Offender management</li> <li>6.1.1g. Anti-social behaviour-Comprehensive profile</li> </ul>	
TARGET OWNER	Safer City Partners	
AIM/RATIONALE	To address the priorities in the CoL Safer City Partnership Strategic Plan.	
TRAFFIC LIGHT CRITERIA	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started	
TRAFFIC LIGHT	AMBER	
CURRENT POSITION		

- The Suicide Prevention Steering Group Meets and is due to provide an update to the SP Action Plan.
- The Mayor for London' VAWG strategy has been published and was circulated to the CoL DA&SV Forum members. There is now a multi-Borough working group.
- Cybercrime see above **KPA3 3.1.1.1f.** regarding 'Cyber Griffin'.
- Work to develop a Corporate ASB Policy is under way.
- The Home Office and the Mayor's Office are developing a Hate Crime Policy.
- An anti-social behaviour profile is being developed and will be used to inform the ASB Strategy.